

# Delray Forum

Latest updates from your community.



January 11<sup>th</sup> 2012- Jen Chiusano is named the CNO at Delray Medical Center

## ON THE SPOT

**JENNIFER CHIUSANO**  
CHIEF NURSING OFFICER AT  
DELRAY MEDICAL CENTER

**What experience helped you gain this position?**

I have over 25 years in nursing and leadership experience and worked for Sentara Healthcare and Sentara Norfolk General Hospital in Norfolk, Va. Audrey Gregory, the previous woman in this position, left for Saint Francis Hospital-Memphis and a chief operating officer position. For family reasons, I came to Florida, and it's a great location for me and my husband, who's working for FEMA. I'm now a west Delray Beach resident.

**What's on the daily schedule for a CNO?**

My responsibilities include managing quality and patient care (and being) in charge of patient care service, with direct responsibilities to nursing departments and patients. I have a responsibility for patient care and patient outcomes. I have to make sure we maintain all nursing standards and patient care standards. I'm a certified nurse-executive. It's all about quality care and cost. We are quality- and outcome-focused. We focus on excellence.

**What's the most challenging part of your new job?**

In these economic times, we're expected to do more with less, which can be one of the more challenging parts of the job.

**How many nurses does Delray Medical Center employ?**

Approximately 550 nurses.

**What's next on your agenda?**

Next would be getting Delray Medical Center the certification for Magnet Status in nursing excellence, which is a program that recognizes health care organizations for quality patient care, nursing excellence and innovations in professional nursing practice. Consumers rely on Magnet designation as the ultimate credential for high-quality nursing.

**What is something you do when you're not busy with your job?**

I'm an avid reader.

